

Victorian Managed Insurance Authority (VMIA) Forward Procurement Plan

List of all procurements planned for the next twelve to twenty-four months

Website last updated: 1 April 2025
Next Update: 1 July 2025

No.	Procurement name	Detailed description	Estimated contract duration	Complexity	VMIA Business Unit	Division	Release to certain suppliers or open market approach?	Anticipated service commencement date
1	Business Systems Compliance Assessment	Engagement of a consulting firm and system to undertake Recordkeeping Compliance assessments	5	Leveraged	IT Service Delivery	Information Technology	Select suppliers	1/06/2025
2	Governance Risk Compliance Software Solution	Exploring option of procuring a governance risk & compliance software solution that can be used for incidents, risks and compliance	5	Leveraged	Enterprise Risk Division	Enterprise Risk	Select suppliers	1/06/2025
3	Salesforce Cloud Subscription	Salesforce Cloud Services	2	Leveraged	DBI	Domestic Building Insurance	Select suppliers	28/06/2025
4	Training Services	Provision of training services to uplift technical capability in the Risk, Insurance and Claims Solution Division	1	Focused	RICS	RICS	Open market	30/06/2025
5	Risk Engineering Services	Risk engineering services to support Suburban Rail Loop (SRL) East insurance program.	12	Focused	Construction	RICS	Open market	30/06/2025
6	Motor Claims Management	Motor claims management to a third party supplier.	5	Strategic	Property Claims & Insurance Services	RICS	Sole Source Supplier	30/06/2025
7	Domestic Building Insurance Distribution Panel	A panel refresh of DBI Distributors through which builders will purchase DBI. This procurement aims to deliver effective and cost efficient management of DBI.	2	Strategic	DBI	Domestic Building Insurance	Open market	1/07/2025
8	Storage Provider Records (ARM)	Hard Copy Records Storage, Retrieval Destruction and related services. Fees paid monthly based on services provided.	5	Leveraged	IT Service Delivery	Information Technology	Select suppliers	21/07/2025
9	3D Inspection (Smartview)	3D inspections or creating virtual tours of the designated properties	2	Focused	DBI	Domestic Building Insurance	Open market	31/07/2025
10	Data Platform	Cloud-based data infrastructure and storage.	5	Focused	Insights and Analytics	Information Technology	Open market	1/08/2025
11	Building Inspection Services	Building Inspection Services Panel as part of the claims management process to assess the loss incurred by homeowners from incomplete and/or defective building works	4	Strategic	DBI	Domestic Building Insurance	Open market	1/08/2025
12	Domestic Building Insurance IT System Maintenance	Managed Services (maintenance / support) for DBI IT system	3	Focused	DBI	Domestic Building Insurance	Open market	29/08/2025
13	Azure AD B2C Identity and Access Management Support, Maintenance and Improvements Partner	Professional Services Partner for Azure AD B2C Identity and Access Management use for Client and Partner Portal	5	Leveraged	Enterprise Systems	Information Technology	Select suppliers	1/11/2025
14	MFD (Printing Services)	Printer replacement	5	Leveraged	IT Service Delivery	Information Technology	Select suppliers	1/12/2025
15	Office Refurbishment	Office Refurbishment	2	Strategic	Facilities	Business Operations	Open market	1/12/2025
16	Test and Quality Assurances Partner	Professional Services Partner for Test and Quality Assurances Partner (UAT, SIT, EET, Test Automation, Test Management and Delivery)	3	Strategic	Enterprise Systems	Information Technology	Open market	1/12/2025
17	Reinsurance Broking and Placement Service Agreement	Provision of reinsurance broking and placement services	5	Strategic	Insurance Services	RICS	Open market	30/12/2025

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18	Site Risk Survey	Site Risk Survey assessment	5	Strategic	Insurance Services	RICS	Open market	4/01/2026
19	Client Experience SaaS (Software as a Service)	SaaS subscription to administer VMIA's client experience / client satisfaction measurement	3	Leveraged	Risk Services - Client Enablement	RICS	Select suppliers	9/01/2026
20	Payroll Services	Outsourcing of Payroll Services	5	Focused	Finance	Business Performance	Open market	1/02/2026
21	RISK Platform	Software Licensing for Actuerial Analysis platform	5	Focused	Actuarial Servcies	Business Performance	Open market	1/03/2026