

Victorian Managed Insurance Authority (VMIA) Forward Procurement Planner

List of all procurements planned for the next twelve to twenty-four months

Website last updated: 4 July 2024

Next Update: October 2024

No.	Procurement name	Detailed description	Estimated contract duration	Estimated contract value per year	Estimated contract value including extension options, CPI and GST	Complexity	Grouping (spend / asset category)	VMIA Business Unit	Division	Release to certain suppliers or open market approach?	Anticipated service commencement date
1	Business Continuity Management	Testing of business continuity plan	0.5	\$ 50,000	\$ 50,000	Leveraged	Professional Services	Enterprise Risk Division	Enterprise Risk	Select suppliers	1/08/2024
2	Support Services for VELs	Support Services for VELs - insurance system use by Dust Disease Insurance Team	2	\$ 23,000	\$ 49,000	Leveraged	Professional Services	Enterprise Systems	Information Technology	Select suppliers	1/08/2024
3	Innovation Maturity Partner	Procurement of a partner to assist with developing innovation maturity within VMIA	3	\$ 250,000	\$ 450,000	Strategic	Professional Services	Programs and Projects Office	Business Performance	Select suppliers	12/08/2024
4	Test Automation Software	Software to manage and execute testing automation for all software, systems and platforms used by VMIA	3	\$ 55,000	\$ 265,000	Leveraged	Software Licenses	Enterprise Systems	Information Technology	Select suppliers	1/09/2024
5	Email Security uplift	As part of the Cyber Awareness & Training strategy, procurement of a new email gateway solution is required to remediate the increased phishing risk evident with the high number of incidents in 2023.	5	\$ 60,000	\$ 310,000	Leveraged	Software Licenses	Cyber Security	Information Technology	Select suppliers	1/09/2024
6	Office Refurbishment	Office Refurbishment	2	\$ 1,500,000	\$ 3,000,000	Strategic	Construction	Facilities	Business Operations	Open market	1/09/2024
7	Cyber GRX Renewal	Third Party Security Risk Assessment Software	3	\$ 45,000	\$ 135,000	Leveraged	Software	Cyber Security	Information Technology	Sole Source Supplier	1/09/2024
8	Harm Prevention Evaluation Package	Evaluation of three Harm Prevention programs	1	\$ 400,000	\$ 400,000	Focused	Professional Services	Harm Prevention	RICS	Select suppliers	1/09/2024
9	Pega Professional Services Panel	Professional services panel for Pega (Client360) Development, Delivery and Support	5	\$ 2,750,000	\$ 16,500,000	Strategic	Professional services	Enterprise Systems	Information Technology	Select suppliers	1/10/2024
10	End User Computing / Dell	End User compute devices and leasing services based on DGS panel. Current contract us scheduled to expire 25/10/2024. If DGS extend the current agreement as they have done the past 2 years, this will be a contract variation only	5	\$ 300,000	\$ 1,500,000	Leveraged	End User Computing / Leasing	IT Services	Information Technology	Select suppliers	25/10/2024
11	Business Systems Compliance Assessment	Engagement of a consulting firm and system to undertake Recordkeeping Compliance assessments	5	\$ 26,400	\$ 132,000	Leveraged	Professional Services	Knowledge and Information Management	Information Technology	Select suppliers	1/11/2024
12	Data Analytics and Visualisation Software	Data Analytics, reporting and visualisation software procurement for VMIA clients.	3	\$ 80,000	\$ 250,000	Leveraged	Software Licenses	Insights and Analytics	Information Technology	Select suppliers	1/12/2024
13	Test and Quality Assurances Partner	Professional Services Partner for Test and Quality Assurances Partner (UAT, SIT, EET, Test Automation, Test Management and Delivery)	3	\$ 1,100,000	\$ 4,000,000	Strategic	Professional services	Enterprise Systems	Information Technology	Select suppliers	1/12/2024
14	Brand and Dark Web Monitoring	Procurement of a cloud monitoring solution that searches the internet, dark web and social media for any malicious or harmful information or activity relating to VMIA.	1	\$ 40,000	\$ 40,000	Leveraged	Software Licenses	Cyber Security	Information Technology	Select suppliers	1/12/2024
15	Risk Engineering Services	Risk engineering services to support Suburban Rail Loop (SRL) East insurance program.	12	\$ 65,000	\$ 800,000	Focused	Professional services	Construction	RICS	Select suppliers	1/01/2025
16	Construction Legal Services	Construction legal services on a legal retainer to support construction operations with advice and support at short notice.	2	\$ 10,000	\$ 20,000	Leveraged	Professional services	Construction	RICS	Select suppliers	1/01/2025
17	Pulumi	Pulumi is an Infrastructure as Code platform that enables VMIA to deploy virtual machines and other compute resources in Azure as part of our standard business operations.	5	\$ 10,000	\$ 50,000	Focused	Subscription and Hosting	Data Platform	Information Technology	Sole Source Supplier	1/01/2025
18	Oracle Support and Development Partner	Professional services panel for Oracle ERP, EPM and HCM (Thrive) Development and Support	3	\$ 330,000	\$ 990,000	Focused	Professional Services	Enterprise Systems	Information Technology	Select suppliers	1/02/2025
19	KnowBe4 license renewal	Procurement of KnowBe4 platform for phishing simulation and cyber training.	5	\$ 12,000	\$ 63,000	Leveraged	Software Licenses	Cyber Security	Information Technology	Select suppliers	24/02/2025
20	Pegasystems Contract Renewal	Renewal for Pegasystems MSA including subscription and future professional services	5	\$ 700,000	\$ 3,800,000	Strategic	Software Licenses, Subscription and Hosting	Enterprise Systems	Information Technology	Sole Source Supplier	1/03/2025
21	Sitecore License Renewal	Sitecore license renewal	5	\$ 50,000	\$ 250,000	Leveraged	Software	Knowledge and Information Management	Information Technology	Select suppliers	1/03/2025
22	Actuarial Services	Claims valuation is to be provided through a collaborative process between VMIA and the Service Provider. Service Provider to provide reviews, budget forecasting, valuation reports, and general actuarial services and various claims portfolio requirements	3	\$ 440,000	\$ 1,500,000	Strategic	Professional Services	Pricing and Capital Management	Business Performance	Select suppliers	1/04/2025
23	AV Preventative Maintenance	Preventative Maintenance Agreement for AV equipment in meeting rooms	5	\$ 20,000	\$ 100,000	Leveraged	Professional Services	IT Services	Information Technology	Select suppliers	1/04/2025

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24	IT and Cyber GRC	Procurement of an IT and Cyber Risk platform to replace Alyne.	5	\$ 55,000	\$ 285,000	Leveraged	Software Licenses	Cyber Security	Information Technology	Select suppliers	1/05/2025
25	Governance Risk Compliance Software Solution	Exploring option of procuring a governance risk & compliance software solution that can be used for incidents, risks and compliance	5	\$ 50,000	\$ 50,000	Leveraged	IT Software	Enterprise Risk Division	Enterprise Risk	Select suppliers	1/06/2025
26	Security Service Edge	Procurement of a solution to replace MS Defender Cloud for CASB, DLP and SWG.	5	\$ 50,000	\$ 260,000	Leveraged	Software Licenses	Cyber Security	Information Technology	Select suppliers	1/06/2025
27	Salesforce Cloud Subscription	Salesforce Cloud Services	2	\$ 700,000	\$ 1,400,000	Strategic	Software Licenses	DBI	Domestic Building Insurance	Select suppliers	28/06/2025
28	Domestic Building Insurance Distribution Panel	A panel refresh of DBI Distributors through which builders will purchase DBI. This procurement aims to deliver effective and cost efficient management of DBI.	2	\$ 12,000,000	\$ 48,000,000	Strategic	Insurance Services	DBI	Domestic Building Insurance	Open market	1/07/2025
29	Motor Claims Management	Outsourced reinsurance and motor claims management to a third party supplier.	5	\$ 1,100,000	\$ 5,500,000	Strategic	Professional Services	Property Claims	RICS	Sole Source Supplier	1/07/2025
30	OCR API (Verify)	OCR API for Build Vic Invoice Processing	3	\$ 28,000	\$ 56,000	Leveraged	Software Licenses	DBI	Domestic Building Insurance	Select suppliers	1/07/2025
31	Banking Services	Procurement of banking services for VMIA. Current supplier is Westpac. SPC only has Westpac, NAB or CBA	5	\$ 600,000	\$ 3,000,000	Strategic	Banking	Business Performance	Business Performance	Select suppliers	1/07/2025
32	Storage Provider Records (ARM)	Hard Copy Records Storage, Retrieval Destruction and related services. Fees paid monthly based on services provided.	5	\$ 50,000	\$ 250,000	Leveraged	Professional Services	Knowledge and Information Management	Information Technology	Select suppliers	21/07/2025
33	3D Inspection (Smartview)	3D inspections or creating virtual tours of the designated properties	2	\$ 80,000	\$ 160,000	Focused	Professional services	DBI	Domestic Building Insurance	Open market	31/07/2025
34	Building Inspection Services	Building Inspection Services Panel as part of the claims management process to assess the loss incurred by homeowners from incomplete and/or defective building works	4	\$ 2,850,000	\$ 11,400,000	Strategic	Professional services	DBI	Domestic Building Insurance	Open market	1/08/2025
35	Data Platform	Cloud-based data infrastructure and storage.	3	\$ 100,000	\$ 330,000	Focused	Subscription and Hosting	Insights and Analytics	Information Technology	Sole Source Supplier	1/08/2025
36	Domestic Building Insurance IT System Maintenance	Managed Services (maintenance / support) for DBI IT system	3	\$ 275,000	\$ 825,000	Strategic	Managed Services for Build Vic	DBI	Domestic Building Insurance	Select suppliers	29/08/2025
37	Client Experience SaaS (Software as a Service)	SaaS subscription to administer VMIA's client experience / client satisfaction measurement	3	\$ 25,000	\$ 75,000	Leveraged	SaaS	Risk Services - Client Enablement	RICS	Select suppliers	1/10/2025
38	Azure AD B2C Identity and Access Management Support, Maintenance and Improvements Partner	Professional Services Partner for Azure AD B2C Identity and Access Management use for Client and Partner Portal	5	\$ 55,000	\$ 350,000	Leveraged	Professional services	Enterprise Systems	Information Technology	Select suppliers	1/11/2025
39	MFD (Printing Services)	Printer replacement	5	\$ 25,000	\$ 125,000	Leveraged	Printing	IT Services	Information Technology	Select suppliers	1/12/2025
40	Reinsurance Broking and Placement Service Agreement	Provision of reinsurance broking and placement services to support VMIA's operational functions.	5	\$ 800,000	\$ 10,000,000	Strategic	Professional Services	Insurance Services	RICS	Open market	30/12/2025
41	Microsoft License Renewal	Microsoft License and cloud hosting Renewal as part of DGS negotiated contract	3	\$ 666,000	\$ 2,000,000	Strategic	Software	IT Services	Information Technology	Select suppliers	1/04/2026
42	Site Risk Survey	Site Risk Survey assessment	5	\$ 800,000	\$ 4,000,000	Strategic	Professional Services	Insurance Services	RICS	Open market	1/07/2026
43	Loss adjustor panel	Property/construction/cyber loss adjusting services.	5	\$ 3,200,000	\$ 16,000,000	Strategic	Professional Services	Property Claims	RICS	Open market	1/11/2026