



# Incentivising Better Patient Safety

Providing insurance refunds to public hospitals for undertaking best practice training



- Skilled staff provide better care
- Better care reduces the risk of harm to women, babies and families
- That means fewer incidents – and fewer claims

Victorian maternity services already provide a high standard of care.

*Incentivising Better Patient Safety* is about striving for better outcomes and encouraging participation in best practice training, which has been demonstrated to improve care and outcomes for women and babies in the birth suite.

Better outcomes for women and babies



A higher standard of care



Improved risk culture



Fewer claims



## A refund on the obstetric component of your premium

Public maternity services that train 80% or more of their clinical staff who work in the birth suite according to certain training criteria will receive a refund on the obstetrics component of their medical indemnity premiums.

5% if you are a large health service

A minimum of \$15,000 for smaller health services

To receive the refund, your organisation must deliver training in:

- multidisciplinary maternity emergency management
- fetal surveillance
- neonatal resuscitation

Since 2003, PROMPT and FSEP training (along with other maternity risk management activities) have reduced obstetric claims to VMIA by 64%.

## How to get the refund

- Train** your staff in programs according to VMIA's training criteria.
- Attest** that 80% or more of your birth suite staff have received training every year in all three areas of practice.
- Submit** your evidence to VMIA at the end of 2018-2019.

Public maternity services in Victoria (Capability Levels 2 to 6) are eligible to participate in the program.

