

# Victorian Managed Insurance Authority (VMIA) Forward Procurement Plan

List of all procurements planned for the next twelve to twenty-four months

Website Last updated: 1 October 2025

Next update: 1 January 2026

No.	Procurement name	Procurement Description	Estimated contract duration	Complexity	VMIA Business Unit	Release to certain suppliers or open market approach?	Anticipated service commencement date
1	Research Partner - Medical Indemnity Claims Drivers	Conduct research into Medical Indemnity Claims Drivers	0.5	Focused	Harm Prevention	Open market	1/01/2026
2	Azure Active Directory, Professional Services Partner	Procure a professional services partner to provide support, maintenance, and enhancements for Azure AD B2C Identity and Access Management, ensuring secure, compliant, and efficient operation of VMIA's Client and Partner Portal.	5	Leveraged	Enterprise Systems	Select suppliers	1/01/2026
3	Client Experience SaaS (Software as a Service)	SaaS subscription to administer VMIA's client experience / client satisfaction measurement	3	Leveraged	Risk Services - Client Enablement	Select suppliers	9/01/2026
4	Multi-Function Devices	Officer Printer replacement	5	Leveraged	IT Service Delivery	Select suppliers	1/03/2026
5	Office Refurbishment	Office Refurbishment, fit-out and furniture upgrade	2	Strategic	Facilities	Select suppliers	1/03/2026
6	Payroll Services	Outsourcing of Payroll Services	5	Focused	Finance	Open market	1/03/2026
7	RISK Platform	Software Licensing for Actuarial Analysis platform	5	Focused	Actuarial Servcies	Open market	1/03/2026
8	Evaluation of the Hospital Acquired Complications Innovation Fund	Conduct research into Medical Indemnity Claims Drivers	0.5	Focused	Harm Prevention	Open market	1/03/2026
9	Microsoft License Renewal	Microsoft License and cloud hosting Renewal as part of DGS negotiated contract (SPC)	3	Strategic	IT Service Delivery	Sole Source	1/04/2026
10	Business Continuity Management - Testing	Business Continuity Plan Test	3	Leveraged	Enterprise Risk	Open Market	30/04/2026
11	Emergency Assistance Provider	24 hour emergency assistance provider for Business Travel and Expatriation covers	5	Focused	Insurance Services	Select suppliers	1/07/2026
12	Economic analysis - surgical simulation pilot	Evaluation of multiple quality improvement projects delivered in hospitals.	0.5	Focused	Harm Prevention	Open market	1/07/2026
13	Banking Services	Procurement of banking services for VMIA. Current supplier is Westpac. SPC only has Westpac, NAB or CBA	5	Strategic	Business Performance	Select suppliers	1/09/2026
14	CX platform Qualtrics	Web-based software for surveys and report generation.	3	Leveraged	Harm Prevention	Select suppliers	1/10/2026
15	Surveys and Report Generation SW	Web-based software for surveys and report generation.	5	Transactional	Enterprise Risk	Select suppliers	1/10/2026
16	Evaluation of the operative vaginal birth safety bundle	Economic evaluation of a program to train surgical clinical staff using simulated scenarios.	0.5	Focused	Harm Prevention	Open market	1/10/2026
17	Loss adjustor panel	Property/construction/cyber loss adjusting services.	5	Strategic	Property Claims	Open market	1/11/2026
18	Motor Claims Management	Motor claims management to a third party supplier.	5	Strategic	Property Claims & Insurance Services	Open market	1/07/2027
19	Site Risk Survey	Site Risk Survey assessment	5	Strategic	Insurance Services	Open market	1/07/2027