

Victorian Managed Insurance Authority (VMIA) Forward Procurement Plan

List of all procurements planned for the next twelve to twenty-four months

Website Last updated: 1 April 2026

Next update: 1 July 2026

No.	Procurement name	Procurement Description	Estimated contract duration per year	Complexity	VMIA Business Unit	Release to certain suppliers or open market approach?	Anticipated service commencement date
1	VELS Application Software Maintenance and Support	VELS Application Software Maintenance and Support	3	Leveraged	ICT Services	Select suppliers (SPC)	1/06/2026
2	Emergency Assistance Provider	24 hour emergency assistance provider for Business Travel and Expatriation covers	5	Focused	Construction Insurance Services	Select suppliers	1/07/2026
3	Surgical Improvement Program Partner	Surgical Improvement program for DOPS and NSQIP	2	Focused	Harm Prevention	Select suppliers	1/07/2026
4	Economic Analysis - Translational Simulation	Evaluation of multiple quality improvement projects delivered in hospitals.	1	Focused	Harm Prevention	Open market	1/07/2026
5	Benefit Realisation Benefit Partner	Support for rCOIR and other economic benefit measures for the Harm Preventions programs	1	Focused	Harm Prevention	Select suppliers	1/07/2026
6	Multi-Function Device	Printer Replacement	5	Leveraged	ICT Services	Select suppliers (SPC)	1/08/2026
7	Client Learnings (Microcredentials)	Engagement of a provider to design and deliver client learning microcredentials that build risk management capability and knowledge for VMIA's clients	3	Focused	Client Capability	Select suppliers	1/09/2026
8	Client Experience SaaS	SaaS (Software as a Service) subscription to administer VMIA's client experience / client satisfaction measurement	3	Leveraged	Service Development and Operations	Select suppliers (SPC)	1/09/2026
9	Banking Services	Procurement of banking services for VMIA. Current supplier is Westpac. SPC only has Westpac, NAB or CBA	5	Strategic	Financial Operations	Select suppliers (SPC)	1/09/2026
10	Risk Engineering Services	Risk engineering services to support Suburban Rail Loop (SRL) East insurance program.	1	Focused	Construction Insurance Services	Open market	1/10/2026
11	Strategy Renewal Partner	Engagement of a Partner to support the review, refresh, and implementation of VMIA's organisational strategy and evolving public sector priorities.	1	Focused	Project and Innovation	Select suppliers	1/10/2026
12	Artificial Intelligence Partner	Engagement of a partner to advise on, develop, and implement AI solutions that enhance VMIA's operations, strategic objectives and governance standards.	1	Focused	Project and Innovation	Select suppliers	1/10/2026
13	Operative Vaginal Birth Safety Research Partner	Engagement of a research partner to provide insights that inform risk management strategies and enhance safety outcomes for operative vaginal births within medical indemnity portfolio.	0.5	Focused	Harm Prevention	Open market	1/10/2026
14	Surveys and Report Generation Software	Web-based software for surveys and report generation.	5	Leveraged	Enterprise Risk	Select suppliers (SPC)	1/10/2026
15	Professional Supervision Services	Professional Supervision Services for Claims team	1	Focused	People Experience	Select suppliers	4/01/2027

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16	IT Managed Services (Networking)	Managed Network Services	5	Leveraged	ICT Services	Select suppliers (SPC)	4/01/2027
17	Recruitment and Job Slots Platform	LinkedIn Recruiter and Job Slots Renewal	3	Focused	Talent and Capability	Select suppliers	28/01/2027
18	Online e-Learning Platform	Online e-learning platform allows VMIA to seek learning pathways and to track learning undertaken	5	Focused	Talent and Capability	Select suppliers	8/02/2027
19	Data Centre Preventative Maintenance	Data Centre Preventative Maintenance	5	Leveraged	ICT Services	Select suppliers (SPC)	1/04/2027
20	Online Self-Assessment Hub	Further Development of RMA Online Self-Assessment Hub	5	Leveraged	Service Development and Operations	Select suppliers (SPC)	7/04/2027
21	Innovation Maturity Partner	Engagement of a partner to assess, enhance, and embed innovation capabilities and practices across VMIA.	2	Focused	Project and Innovation	Select suppliers	4/05/2027
22	Atlassian Licensing	Atlassian License Renewal	5	Leveraged	ICT Services	Select suppliers (SPC)	1/06/2027
23	Wellbeing Plan Pilot Programme	Wellbeing Plan Pilot Programme	3	Focused	People and Culture	Select suppliers	1/07/2027
24	Mobile Network Services	Mobile Phone Network Services	5	Leveraged	ICT Services	Select suppliers (SPC)	1/07/2027
25	Motor Claims Management	Motor claims management to a third party supplier.	5	Strategic	Property Claims & Insurance Services	Open market	1/07/2027
26	Internal Auditing Services	Provision of Internal Audit Services	5	Strategic	Financial Operations	Select suppliers (SPC)	1/07/2027
27	Site Risk Survey	Site Risk Survey Programme	5	Strategic	Insurance Services & Delivery	Open market	1/07/2027
28	Third Party Risk Management Partner	CyberGRX Renewal - Third Party Risk Management	3	Leveraged	Information Security	Select suppliers (SPC)	9/07/2027