

**Use the ISBAR framework to prepare a telephone referral of the following patient scenario:**

**Activity:** You have just come on duty after a one week holiday and have been asked by a student nurse to see this patient who has just vomited frank blood and has cool peripheries. You realise you need to make a telephone referral to Dr Murphy, who is the covering resident Medical Officer to ask him to urgently review the patient. Dr Murphy refers the case onto Registrar Dr Kate Smith who contacts the gastro registrar to arrange an urgent gastroscopy.

**Using the ISBAR format** What will you say on the phone?

**Patient notes for Mr Jones**

Hospital ID number	987654
Age	60
Ward	Medical ward - 2B
Religion	Roman Catholic
N.O.K	Wife
Consultant	Dr Erikson, Gastroenterology

**History of presenting complaint**

- Admitted to hospital yesterday
- 1 week history of dark stools
- No Nausea, no vomiting, no loss of appetite, no loss of weight
- Change in bowel habit – stools more ‘runny’ and frequent
- Stools noted to be black in colour
- No complaints of abdominal pain
- Has been feeling progressively more tired over the week, but no chest pain or shortness of breath

**Past History**

- Arthritis

**Medications**

- Indomethacin PRN (anti inflammatory)

**Examination on admission**

- HR 70, BP 120/80, no postural drop
- Afebrile
- Chest clear, respiratory rate-16, saturation 100% on room air
- Awake and alert
- Heart sounds audible - no added sounds
- Abdomen soft and non tender
- PR malaena - no masses
- No peripheral stigmata of chronic liver disease

**Blood test results**

**FBE** Hb-100; WCC - 10; Platelets - 200  
**U&E's:** Na- 140; K- 4; Cl-100; Bic-24; Urea-7; Cr-100  
**COAG:** APTT-30; INR -1.0

**Assessment**

- Melaena for investigation

**Plan**

- Admit
- Fast
- Cease indomethacin
- IV maintenance
- Gastroscope
- Proton Pump inhibitor (Somac 40 mg IV daily)

**Progress notes - 2100 hours last night**

- Patient comfortable
- Further episode of melaena
- For Hb Check tomorrow
- ? g –scope tomorrow

**Progress notes - 1000 hours this morning**

- Patient unsettled and nauseated and has one coffee grounds vomit at 0900
- Still nauseated
- Maxalon 10mg given IM as per drug chart
- Vital signs BP 90/50 and HR 130
- Observation chart

	2100 last night	2345 last night	0700 today	NOW
<b>BP</b>	130/80	130/80	110/70	90/50
<b>HR</b>	70	74	90	130
<b>RR</b>	16	16	16	24
<b>Sat</b>	100%	100%	100%	100%
<b>Temp</b>	37.2	36.0	36.0	37.2

You need to contact Dr Smith, the covering RMO

**Using the ISBAR format, what will you say on the phone?**